

WHAT IS CLAIMED IS:

1. A method, comprising:

facilitating a mediated communication session between a first communication device and a
second communication device, wherein facilitating the mediated communication
5 session includes receiving a request for implementing an interactive communication
session;

receiving a reply for accepting the request; and

implementing the interactive communication session between the first communication device
and a third communication device in response to receiving the reply for accepting the
10 request.

2. The method of claim 1 wherein:

receiving the request for implementing includes receiving the request for implementing from
the first communication device; and

15 receiving the reply for accepting the request includes receiving the reply for accepting the
request from the second communication device.

3. The method of claim 2 wherein receiving the request for implementing from the first
communication device includes receiving the request for implementing from a wireless
communication device capable of transmitting and receiving data packets.

4. The method of claim 2 wherein receiving the reply for accepting the request from the second
communication device includes receiving the reply for accepting the request from a wireless
communication device capable of transmitting and receiving data packets.

25 5. The method of claim 1 wherein:

facilitating the mediated communication session includes facilitating a voice-based mediated
communication session; and

implementing the interactive communication session includes implementing a text-based
interactive communication session.

6. The method of claim 5 wherein facilitating the voice-based mediated communication session includes:

facilitating text-based communication between a mediation system and the first communication device; and

facilitating voice-based communication between the mediation system and the second communication device.

7. The method of claim 6 wherein:

receiving the request for implementing includes receiving the request for implementing from the first communication device; and

receiving the reply for accepting the request includes receiving the reply for accepting the request from the second communication device.

8. The method of claim 6 wherein:

receiving the request for implementing includes receiving the request for implementing from the second communication device; and

receiving the reply for accepting the request includes receiving the reply for accepting the request from the first communication device.

9. The method of claim 1 wherein implementing the interactive communication session includes:

preparing log-in information for the interactive communication session;

transmitting said log-in information to the second communication device;

receiving said log-in information from the third communication device; and

authenticating said log-in information.

10. The method of claim 9 wherein preparing said log-in information includes generating a passcode.

11. The method of claim 10 wherein:

preparing generating said passcode includes generating a chronologically referenced
passcode; and

5 authenticating said log-in information includes determining an elapsed period of time from
when the chronologically referenced passcode was generated and verifying that the
elapsed period of time is less than a prescribed validation period for which the
passcode is valid.

12. The method of claim 11 wherein generating a chronologically referenced passcode includes
generating a time-stamped passcode.

10 13. The method of claim 9 wherein:

receiving the request for implementing includes receiving the request for implementing from
the first communication device wherein the first communication device is a mediated
party communication device; and

15 preparing said log-in information includes receiving a mediated party-specified passcode
from the first communication device.

14. The method of claim 9 wherein:

receiving the request for implementing includes receiving the request for implementing from
the first communication device wherein the first communication device is a mediation
subscriber communication device; and

20 preparing said log-in information includes receiving a mediation subscriber-specified
passcode from the first communication device.

15. The method of claim 10 wherein preparing said log-in information further includes
generating an interactive communication session log-in address.

25 16. The method of claim 15 wherein generating the interactive communication session log-in
address includes generating a unique communication network log-in address.

17. The method of claim 16 wherein generating the unique communication network log-in address includes generating a mediation subscriber specific Internet website address.

18. The method of claim 9 wherein implementing the interactive communication session further includes transmitting a text session authorization notification to an interactive communication session system after authenticating said log-in information.

19. The method of claim 9, further comprising:
invalidating the passcode after a prescribed validation period elapses.

20. The method of claim 9, further comprising:
invalidating the passcode after implementing the interactive communication session.

21. The method of claim 1, further comprising:
managing the interactive communication session between the first communication device and the third communication device after performing an operation for implementing the interactive communication session.

22. The method of claim 21, further comprising:
receiving an interactive communication session authorization notification in response to implementing the interactive communication session.

23. The method of claim 21 wherein managing the interactive communication session includes:
displaying a textual dialog interface on a visual display of the third communication device;
and
displaying a dialog response on a visual display of the first communication device

24. The method of claim 23 wherein displaying the textual dialog interface includes displaying a text entry field for enabling a text message to be composed and a dialog thread field for displaying textual dialog between the first and the third communication devices.

25. The method of claim 23 wherein displaying the dialog response includes displaying a pre-defined dialog response.

26. The method of claim 25 wherein displaying the predefined dialog response includes
5 displaying a dialog response for responding in the affirmative manner to a textual message.

27. The method of claim 25 wherein displaying the predefined dialog response includes displaying a dialog response for responding in a negative manner to a textual message.

10 28. The method of claim 25 wherein displaying the predefined dialog response includes displaying a dialog response for responding that a response to the textual message will be momentarily delayed.

29. The method of claim 23 wherein displaying the dialog response includes displaying a
15 contextual response message associated with a context of a textual message.

30. The method of claim 29 wherein displaying the contextual response message includes analyzing at least a portion of the textual message.

20 31. The method of claim 23 wherein displaying the dialog response includes displaying an action-based response for initiating a system-implemented action.

32. The method of claim 31 wherein displaying the action-based response includes displaying a
25 response for initiating a transfer from the interactive communication session to a telephonic communication session.

33. A method, comprising:

facilitating a voice-based mediated communication session between a first communication device and a second communication device, wherein facilitating the mediated communication session includes receiving a request for implementing a text-based interactive communication session from the first communication device;
5 receiving a reply for accepting the request from the second communication device;
implementing the text-based interactive communication session between the first communication device and a third communication device in response to receiving the reply for accepting the request; and
10 managing the interactive communication session between the first communication device and the third communication device after performing an operation for implementing the interactive communication session.

34. The method of claim 33 wherein receiving the request for implementing from the first communication device includes receiving the request for implementing from a wireless communication device capable of transmitting and receiving data packets.
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35. The method of claim 33 wherein receiving the reply for accepting the request from the second communication device includes receiving the reply for accepting the request from a wireless communication device capable of transmitting and receiving data packets.
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36. The method of claim 33 wherein facilitating the voice-based mediated communication session includes:

facilitating text-based communication between a mediation system and the first communication device; and

25 facilitating voice-based communication between the mediation system and the second communication device.

37. The method of claim 33 wherein implementing the interactive communication session includes:

generating a passcode and an interactive communication session log-in address for the
interactive communication session;
transmitting the passcode and the interactive communication session log-in address to the
second communication device;
5 receiving said passcode from the third communication device; and
authenticating said passcode.

38. The method of claim 37 wherein:

preparing generating said passcode includes generating a time-stamped passcode; and
10 authenticating said passcode includes determining an elapsed period of time from when the
time-stamped passcode was generated and verifying that the elapsed period of time is
less than a prescribed validation period for which the time-stamped passcode is valid.

39. The method of claim 37 wherein generating the interactive communication session log-in
address includes generating a unique communication network log-in address.

15 40. The method of claim 39 wherein generating the unique communication network log-in
address includes generating a mediation subscriber specific Internet website address.

41. The method of claim 33 wherein managing the interactive communication session includes:
displaying a textual dialog interface on a visual display of the third communication device;
and

20 displaying a dialog response on a visual display of the first communication device

42. The method of claim 41 wherein displaying the textual dialog interface includes displaying a
text entry field for enabling a text message to be composed and a dialog thread field for
displaying textual dialog between the first and the third communication devices.

25 43. The method of claim 41 wherein displaying the dialog response includes displaying a pre-
defined dialog response.

44. The method of claim 43 wherein displaying the predefined dialog response includes selecting the predefined dialog response from a group of predefined dialog responses including a dialog response for responding in the affirmative manner to a textual message, a dialog response for responding in a negative manner to a textual message, and a dialog response for responding that a response to the textual message will be momentarily delayed.

45. The method of claim 41 wherein displaying the dialog response includes analyzing at least a portion of a textual message.

46. The method of claim 41 wherein displaying the dialog response includes displaying a response for initiating a transfer from the interactive communication session to a telephonic communication session.

47. A data processor program product, comprising:

a data processor program processable by at least one data processor of a communication apparatus; and

an apparatus from which the data processor program is accessible by said at least one data processor of the communication apparatus;

the data processor program being capable of enabling said at least one data processor of the communication apparatus to:

facilitate a mediated communication session between a first communication device and a second communication device, wherein facilitating the mediated communication session includes receiving a request for implementing an interactive communication session;

receive a reply for accepting the request; and

implement the interactive communication session between the first communication device and a third communication device in response to receiving the reply for accepting the request.

48. The data processor program product of claim 47 wherein:

enabling said at least one data processor of the communication apparatus to receive the request for implementing includes enabling said at least one data processor of the communication apparatus to receive the request for implementing from the first communication device; and

enabling said at least one data processor of the communication apparatus to receive the reply for accepting the request includes enabling said at least one data processor of the communication apparatus to receive the reply for accepting the request from the second communication device.

49. The data processor program product of claim 48 wherein enabling said at least one data processor of the communication apparatus to receive the request for implementing from the first communication device includes enabling said at least one data processor of the communication apparatus to receive the request for implementing from a wireless communication device capable of transmitting and receiving data packets.

50. The data processor program product of claim 48 wherein enabling said at least one data processor of the communication apparatus to receive the reply for accepting the request from the second communication device includes enabling said at least one data processor of the communication apparatus to receive the reply for accepting the request from a wireless communication device capable of transmitting and receiving data packets.

51. The data processor program product of claim 47 wherein:

enabling said at least one data processor of the communication apparatus to facilitate the mediated communication session includes enabling said at least one data processor of the communication apparatus to facilitate a voice-based mediated communication session; and

enabling said at least one data processor of the communication apparatus to enabling said at least one data processor of the communication apparatus to implement the interactive communication session includes enabling said at least one data processor of the communication apparatus to implement a text-based interactive communication session.

52. The data processor program product of claim 51 wherein enabling said at least one data processor of the communication apparatus to facilitate the voice-based mediated communication session includes:

enabling said at least one data processor of the communication apparatus to facilitate text-based communication between a mediation system and the first communication device; and

enabling said at least one data processor of the communication apparatus to facilitate voice-based communication between the mediation system and the second communication device.

5 53. The data processor program product of claim 52 wherein:

enabling said at least one data processor of the communication apparatus to receive the request for implementing includes receiving the request for implementing from the first communication device; and

10 enabling said at least one data processor of the communication apparatus to receive the reply for accepting the request includes receiving the reply for accepting the request from the second communication device.

54. The data processor program product of claim 52 wherein:

15 enabling said at least one data processor of the communication apparatus to receive the request for implementing includes enabling said at least one data processor of the communication apparatus to receive the request for implementing from the second communication device; and

20 enabling said at least one data processor of the communication apparatus to receive the reply for accepting the request includes enabling said at least one data processor of the communication apparatus to receive the reply for accepting the request from the first communication device.

55. The data processor program product of claim 47 wherein enabling said at least one data processor of the communication apparatus to implement the interactive communication session includes enabling said at least one data processor of the communication apparatus to:

25 prepare log-in information for the interactive communication session;
transmit said log-in information to the second communication device;
receive said log-in information from the third communication device; and
authenticate said log-in information.

56. The data processor program product of claim 55 wherein enabling said at least one data processor of the communication apparatus to prepare said log-in information includes enabling said at least one data processor of the communication apparatus to generate a passcode.

5 57. The data processor program product of claim 56 wherein:

enabling said at least one data processor of the communication apparatus to prepare generating said passcode includes enabling said at least one data processor of the communication apparatus to generate a chronologically referenced passcode; and

enabling said at least one data processor of the communication apparatus to authenticate said
10 log-in information includes enabling said at least one data processor of the communication apparatus to determine an elapsed period of time from when the chronologically referenced passcode was generated and to verify that the elapsed period of time is less than a prescribed validation period for which the passcode is valid.

15 58. The data processor program product of claim 57 wherein enabling said at least one data processor of the communication apparatus to generate a chronologically referenced passcode includes enabling said at least one data processor of the communication apparatus to generate a time-stamped passcode.

59. The data processor program product of claim 55 wherein:

20 enabling said at least one data processor of the communication apparatus to receive the request for implementing includes enabling said at least one data processor of the communication apparatus to receive the request for implementing from the first communication device wherein the first communication device is a mediated party communication device; and

25 enabling said at least one data processor of the communication apparatus to prepare said log-in information includes enabling said at least one data processor of the communication apparatus to receive a mediated party-specified passcode from the first communication device.

60. The data processor program product of claim 55 wherein:

enabling said at least one data processor of the communication apparatus to receive the request for implementing includes enabling said at least one data processor of the communication apparatus to receive the request for implementing from the first communication device wherein the first communication device is a mediation subscriber communication device; and

enabling said at least one data processor of the communication apparatus to prepare said log-in information includes enabling said at least one data processor of the communication apparatus to receive a mediation subscriber-specified passcode from the first communication device.

61. The data processor program product of claim 56 wherein said at least one data processor is further capable of enabling said at least one data processor of the communication apparatus to generate an interactive communication session log-in address.

62. The data processor program product of claim 61 wherein enabling said at least one data processor of the communication apparatus to generate the interactive communication session log-in address includes enabling said at least one data processor of the communication apparatus to generate a unique communication network log-in address.

63. The data processor program product of claim 62 wherein enabling said at least one data processor of the communication apparatus to generate the unique communication network log-in address includes enabling said at least one data processor of the communication apparatus to generate a mediation subscriber specific Internet website address.

64. The data processor program product of claim 55 wherein enabling said at least one data processor of the communication apparatus to implement the interactive communication session further includes enabling said at least one data processor of the communication apparatus to transmit a text session authorization notification to an interactive communication session system after authenticating said log-in information.

65. The data processor program product of claim 55 wherein said at least one data processor program is further capable of enabling said at least one data processor of the communication apparatus to:

invalidate the passcode after a prescribed validation period elapses.

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66. The data processor program product of claim 55 wherein said at least one data processor program is further capable of enabling said at least one data processor of the communication apparatus to:

invalidate the passcode after implementing the interactive communication session.

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67. The data processor program product of claim 47 wherein said at least one data processor program is further capable of enabling said at least one data processor of the communication apparatus to:

manage the interactive communication session between the first communication device and the third communication device after performing an operation for implementing the interactive communication session.

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68. The data processor program product of claim 67 wherein said at least one data processor program is further capable of enabling said at least one data processor of the communication apparatus to:

receive an interactive communication session authorization notification in response to implementing the interactive communication session.

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69. The data processor program product of claim 67 wherein enabling said at least one data processor of the communication apparatus to manage the interactive communication session includes:

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enabling said at least one data processor of the communication apparatus to display a textual dialog interface on a visual display of the third communication device; and

enabling said at least one data processor of the communication apparatus to display a dialog response on a visual display of the first communication device.

70. The data processor program product of claim 69 wherein enabling said at least one data processor of the communication apparatus to display the textual dialog interface includes enabling said at least one data processor of the communication apparatus to display a text entry field for enabling a text message to be composed and a dialog thread field for displaying textual dialog between the first and the third communication devices.

71. The data processor program product of claim 69 wherein enabling said at least one data processor of the communication apparatus to display the dialog response includes enabling said at least one data processor of the communication apparatus to display a pre-defined dialog response.

72. The data processor program product of claim 71 wherein enabling said at least one data processor of the communication apparatus to display the predefined dialog response includes enabling said at least one data processor of the communication apparatus to display a dialog response for responding in the affirmative manner to a textual message.

73. The data processor program product of claim 71 wherein enabling said at least one data processor of the communication apparatus to display the predefined dialog response includes enabling said at least one data processor of the communication apparatus to display a dialog response for responding in a negative manner to a textual message.

74. The data processor program product of claim 71 wherein enabling said at least one data processor of the communication apparatus to display the predefined dialog response includes enabling said at least one data processor of the communication apparatus to display a dialog response for responding that a response to the textual message will be momentarily delayed.

75. The data processor program product of claim 69 wherein enabling said at least one data processor of the communication apparatus to display the dialog response includes enabling said at least one data processor of the communication apparatus to display a contextual response message associated with a context of a textual message.

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76. The data processor program product of claim 75 wherein enabling said at least one data processor of the communication apparatus to display the contextual response message includes enabling said at least one data processor of the communication apparatus to analyze at least a portion of the textual message.

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77. The data processor program product of claim 69 wherein enabling said at least one data processor of the communication apparatus to display the dialog response includes enabling said at least one data processor of the communication apparatus to display an action-based response for initiating a system-implemented action.

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78. The data processor program product of claim 77 wherein enabling said at least one data processor of the communication apparatus to display the action-based response includes enabling said at least one data processor of the communication apparatus to display a response for initiating a transfer from the interactive communication session to a telephonic communication session.

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79. A data processor program product, comprising:

facilitating a voice-based mediated communication session between a first communication device and a second communication device, wherein facilitating the mediated communication session includes receiving a request for implementing a text-based interactive communication session from the first communication device;

receiving a reply for accepting the request from the second communication device;

implementing the text-based interactive communication session between the first communication device and a third communication device in response to receiving the reply for accepting the request; and

managing the interactive communication session between the first communication device and the third communication device after performing an operation for implementing the interactive communication session.

80. The data processor program product of claim 79 wherein enabling said at least one data processor of the communication apparatus to receive the request for implementing from the first communication device includes enabling said at least one data processor of the communication apparatus to receive the request for implementing from a wireless communication device capable of transmitting and receiving data packets.

81. The data processor program product of claim 79 wherein enabling said at least one data processor of the communication apparatus to receive the reply for accepting the request from the second communication device includes enabling said at least one data processor of the communication apparatus to receive the reply for accepting the request from a wireless communication device capable of transmitting and receiving data packets.

82. The data processor program product of claim 79 wherein enabling said at least one data processor of the communication apparatus to facilitate the voice-based mediated communication session includes:

enabling said at least one data processor of the communication apparatus to facilitate text-based communication between a mediation system and the first communication device; and

enabling said at least one data processor of the communication apparatus to facilitate voice-based communication between the mediation system and the second communication device.

83. The data processor program product of claim 79 wherein enabling said at least one data processor of the communication apparatus to implement the interactive communication session includes enabling said at least one data processor of the communication apparatus to:

generate a passcode and an interactive communication session log-in address for the interactive communication session;

transmit the passcode and the interactive communication session log-in address to the second communication device;

receive said passcode from the third communication device; and

authenticate said passcode.

84. The data processor program product of claim 83 wherein:

enabling said at least one data processor of the communication apparatus to generate said passcode includes enabling said at least one data processor of the communication apparatus to generate a time-stamped passcode; and

enabling said at least one data processor of the communication apparatus to authenticate said passcode includes enabling said at least one data processor of the communication apparatus to determine an elapsed period of time from when the time-stamped passcode was generated and to verify that the elapsed period of time is less than a prescribed validation period for which the time-stamped passcode is valid.

85. The data processor program product of claim 83 wherein enabling said at least one data processor of the communication apparatus to generate the interactive communication session log-in address includes enabling said at least one data processor of the communication apparatus to generate a unique communication network log-in address.

5 86. The data processor program product of claim 85 wherein enabling said at least one data processor of the communication apparatus to generate the unique communication network log-in address includes enabling said at least one data processor of the communication apparatus to generate a mediation subscriber specific Internet website address.

10 87. The data processor program product of claim 79 wherein enabling said at least one data processor of the communication apparatus to manage the interactive communication session includes enabling said at least one data processor of the communication apparatus to:

display a textual dialog interface on a visual display of the third communication device;

and

display a dialog response on a visual display of the first communication device.

15 88. The data processor program product of claim 87 wherein enabling said at least one data processor of the communication apparatus to display the textual dialog interface includes enabling said at least one data processor of the communication apparatus to display a text entry field for enabling a text message to be composed and a dialog thread field for
20 displaying textual dialog between the first and the third communication devices.

25 89. The data processor program product of claim 97 wherein enabling said at least one data processor of the communication apparatus to display the dialog response includes enabling said at least one data processor of the communication apparatus to display a pre-defined dialog response.

90. The data processor program product of claim 89 wherein enabling said at least one data processor of the communication apparatus to display the predefined dialog response includes enabling said at least one data processor of the communication apparatus to select the predefined dialog response from a group of predefined dialog responses including a dialog response for responding in the affirmative manner to a textual message, a dialog response for responding in a negative manner to a textual message, and a dialog response for responding that a response to the textual message will be momentarily delayed.

91. The data processor program product of claim 87 wherein enabling said at least one data processor of the communication apparatus to display the dialog response includes enabling said at least one data processor of the communication apparatus to analyze at least a portion of a textual message.

92. The data processor program product of claim 87 wherein enabling said at least one data processor of the communication apparatus to display the dialog response includes enabling said at least one data processor of the communication apparatus to display a response for initiating a transfer from the interactive communication session to a telephonic communication session.

93. A communication apparatus including at least one communication session system, said at least one communication system capable of:

facilitating a mediated communication session between a first communication device and a second communication device, wherein facilitating the mediated communication session includes receiving a request for implementing an interactive communication session between the first communication device and a third communication device;

receiving a reply for accepting the request; and

implementing the interactive communication session in response to receiving the reply for accepting the request.

94. The communication apparatus of claim 93 comprising a mediation system capable of:

facilitating the mediated communication session;

receiving the reply for accepting the request; and

implementing the interactive communication system.

95. The communication apparatus of claim 93 comprising a mediation system and an interactive communication session system:

wherein the mediation system is capable of:

facilitating the mediated communication session; and

receiving the reply for accepting the request; and

wherein the interactive communication session system is capable of:

implementing the interactive communication session.

96. The communication apparatus of claim 93 comprising an integrated communication management system, wherein the integrated communication management system is capable of:

facilitating the mediated communication session;

receiving the reply for accepting the request; and

implementing the interactive communication session.

97. The communication apparatus of claim 96 wherein the integrated communication management system includes:

a mediated communication portion capable of:

facilitating the mediated communication session; and

receiving the reply for accepting the request; and

an interactive communication portion capable of:

implementing the interactive communication session.

98. The communication apparatus of claim 97 wherein the integrated communication management system is further capable of:

managing the interactive communication session.

99. The communication apparatus of claim 93 comprising a mediation system, wherein the mediation system is capable of:

receiving the request for implementing from the first communication device; and

receiving the reply for accepting the request from the second communication device.

100. The communication apparatus of claim 99 wherein receiving the request for implementing from the first communication device includes receiving the request for implementing from a wireless communication device capable of transmitting and receiving data packets.

101. The communication apparatus of claim 99 wherein receiving the reply for accepting the request from the second communication device includes receiving the reply for accepting the request from a wireless communication device capable of transmitting and receiving data packets.